

August 26, 2008

Dear Panelist,

ALERT

In my last letter to you, I noted that Optimum Voice does not accept phone calls from the jail. I offered a possible solution. It turns out that **the solution violates the Jail's Rules**. We now have a solution that works. If you have Optimum Voice and wish to receive collect calls from your clients at the jail:

- Call Correctional Billing Services at 1.800.844.6591 or fax them at 1.519.750.6080 or go to their website at correctionalbillingservices.com.
- Ask to set up a Special Account with Direct Billing.
- You will need to provide them with
 - A list of people in your office authorized to discuss the account.
 - Your attorney registration number (from your Secure Pass)
 - A copy of your telephone bill (to prove that the phone number is yours)
- Once the account is set up, you will receive a pin number that you can provide your clients. They will call a designated number, insert the pin number and then be able to reach you.
- For additional information about this service, call 1.866.700.1289.

Very truly yours,

Patrick L. McCloskey